



Ms. Lisa England
Sheet Metal Supply Ltd.
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Grays Lake, IL 60030

Charles McGowan, President
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February 1, 2021

Regarding: Woolsey Hall RHEINZINK-GRANUM skygrey

Lisa,

I am writing this letter to address concerns over possible color differences of the RHEINZINK-GRANUM skygrey.

RHEINZINK uses a phosphating process to produce our GRANUM Line. The phosphate coating is durable, weather-resistant and sustainable. This coating is not a paint. Color differences may occur for production reasons and this is not a reason for a complaint.

For this product line, the natural patina formation only begins with the gradual weathering of the phosphate layer. It is slowly "infiltrated" by natural reactions, and over time a top layer of natural patina and phosphate layer is formed.

Please do not hesitate to contact me if I may be of further assistance.

Sincerely,

A handwritten signature in blue ink that reads 'Charles McGowan'.

Charles McGowan